

Privacy Statement Kennistrein

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Privacy Statement - Kennistrein account

When you request an account for Kennistrein, we process your personal data to provide secure and individual access to Kennistrein.

What data do we process?

We process the following data:

- First and last name
- Prefix (if applicable)
- Name of the travel organisation
- Email address (no general email address such as info@)

Why do we process this data?

- To verify that you work for a travel organisation that has an agency agreement with NS International
- To send a one-time verification code required to log in
- To respond to a feedback request
- To register activity (time of login, articles consulted)

Who has access to your data?

Your data is only accessible to authorised NS employees who are responsible for managing Kennistrein.

How long do we retain your data?

We retain your data for a maximum of 12 months after your last activity (last time you logged in). After that, the data is automatically deleted.

What are your rights?

You have the right to view, correct or have your personal data deleted. To do so, please contact kennistrein@ns.nl.

More information

For more information about how NS International handles privacy, please refer to our general privacy statement: [Privacy | NS](#).