

Agreement on Journey Continuation (“AJC”)

Information leaflet about the Agreement on Journey Continuation in respect of International Passenger Traffic by Rail (“AJC”)

Date: 01 April 2023

This Leaflet on the Agreement on Journey Continuation in respect of International Passenger Traffic by Rail is intended to inform the public about the existence of the AJC. The main objective of this fact sheet is to summarise the content of the AJC and to give passengers an overview of what the participating railway undertakings have agreed to in the form of a commercial gesture.

1. Nature of the solution

- Several railway undertakings have agreed on a solution providing some commercial gesture to stranded passengers
- Therefore, this solution does not provide legal rights to passengers
- Participating undertakings: BLS, CD, CFL, DB, DSB, GYSEV, LTG link, MÁV, NS, ÖBB, Renfe, SBB/CFE, SJ, SNCB/NMBS, SNCF, SZ, Trenitalia, ZSSK
- This solution does not preclude the application of other agreements in place between participating undertakings (e.g. HOTNAT, bilateral agreements, etc.)

2. Scope of the solution

- For international passengers
- Holding separate transport contracts for a journey
- Stranded passengers between trains, due to the delay or cancellation of the previous train in a travel chain
- Provided reasonable connecting time was forecasted by the passengers between the trains, according to the official railway planners
- Continuation of the journey with the original carrier at no extra cost with no guarantee of a seat on the next available train
- This agreement does not cover assistance, reimbursement and compensation due to the delay/cancellation, here refer to the Regulation (EC) No 1371/2007 on rail passengers’ rights and obligations (PRR). This Regulation will be replaced by Regulation No 2021/782 as of 7 June 2023.

3. Procedure of application

- a) Passenger requests a confirmation of delay (form can vary from one railway undertaking to the other), provided by the staff of the delayed/cancelled train
- b) Information on options for continuation and conditions applicable for the service will be provided to the passenger by the staff
- c) Passenger is allowed to board on the next available train with the same carrier

4. Information to be provided by the staff

- Need to obtain a statement confirming delay to facilitate the continuation of the journey, particularly if the continuation involves trains on which reservations are required;
- Details of the staff who are able to issue this statement: ticket examiner, train manager, station staff, booking office, specific helpdesk, etc.;
- The specific conditions set by operators for continuing the journey;

5. Questions

- To the staff of the railway undertakings available
- More information: see [Agreement on Journey Continuation \(AJC\) | NS International](#)

This leaflet has no binding character.

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